



WOOD DOOR WARRANTY

RAISED WOOD PANEL, RECESSED WOOD PANEL,
FLUSH WOOD PANEL, TOWNSHIP COLLECTION™, HERITAGE CLASSIC™
BUILDER COLLECTION™ & COMMERCIAL SERIES

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All Wood Garage Doors manufactured by Hörmann Northwest Door, LLC are warranted against defects in material and/or workmanship for a period of one year from the date of shipment.

Hörmann Northwest Door's warranty is strictly and expressly limited and is in lieu of all other warranties, expressed or implied, by operation of law or otherwise. In no event shall Hörmann Northwest Door be liable for special, incidental or consequential damages, subject to specific rights afforded to a buyer in various states regarding limitations and time periods.

Upon inspection, Hörmann Northwest Door will supply only the defective parts to the original purchaser. In the case of stain-grade doors, the customer must properly prepare the wood (sanding, nail hole putty) prior to application of stain. Hörmann Northwest Door agrees to repair or replace at no charge any part, parts, or complete unit found to be defective by Hörmann Northwest Door within this period. Hörmann Northwest Door will not be responsible for painting, shipping, transportation, labor, and/or field service charges. No warranty is expressed or implied for merchantability or suitability for particular applications of purposes either determined by the purchaser or not. No other warranties are expressed or implied by Hörmann Northwest Door, nor shall they extend beyond the stated time period.

All wood doors must be properly protected with quality paint. This warranty is void if the buyer fails to follow the Hörmann Northwest Door **“Wood Door Finishing Requirements.”** Wood doors must be protected from moisture prior to the painting process. If the wood is exposed to, or absorbs moisture, the paint will not adhere properly, nor protect the wood. **AT NO TIME SHOULD THE DOOR BE ALLOWED TO GET WET PRIOR TO PAINTING. IF SO THIS WARRANTY SHALL BE VOID.**

Hörmann Northwest Door uses high quality materials for framework, door skins, overlays, and panel materials. Exposure of wood to the environment may cause bowing, checking and/or cracking of a door component regardless of efficiency of painting. **THIS IS NOT CONSIDERED A DEFECT**, it is an unforeseen and uncontrollable characteristic of natural wood. It is the sole responsibility of the dealer and the end user, to select the type of material and/or door, which will offer the best results and longevity in each climate and/or environmental condition.

EXCEPTIONS

1. Hardboard panels (Masonite) are not warranted, due to low resistance to moisture, under any circumstances.
2. Edge glued panels of any wood species are not warranted against splitting.

This warranty is specifically limited to the original purchaser and does not include normal wear, or damage beyond Hörmann Northwest Door's control. This warranty shall be void if visible evidence indicates that recommended installation procedures and maintenance instructions were not followed.